KSU VPN Client Installation & Campus Network Connection using an iOS Device

The following describes how install and use the GlobalProtect app to connect remotely to the campus network using a VPN connection on an iPad or other iOS device.

**Note:** This documentation was created using an iPad Air 2 (version 12.1.4).

**Installing the GlobalProtect Agent on Your iPad/iOS Device**

1. Tap **App Store** on your device.

![Figure 1 - Tap the App Store](image)

2. Search for **Global Protect**.

![Figure 2 - Search for GlobalProtect](image)
3. Next to the GlobalProtect application name, tap the download button. **Note:** DO NOT install GlobalProtect Legacy.

![Figure 3 - GlobalProtect App](image)

4. Once installed, tap Open.

![Figure 4 - Open GlobalProtect](image)

5. The What’s your portal address window will appear with the following request: GlobalProtect Would Like to Send You Notifications window. Tap Allow.

![Figure 5 – Tap Allow](image)
6. The *What’s your portal address* window is now enabled. In the *Address* field, enter `vpn.kennesaw.edu` (See Figure 6).

7. Tap **Connect** (See Figure 6).

![Figure 6 - Tap Connect](image)

8. The **Sign In** window will appear with the following request: *GlobalProtect Would Like to Add VPN Configurations*. Click **Allow**.

![Figure 7 - Tap Allow](image)

9. The **Sign In** window will appear. Enter your **KSU Email Address** and **password** (See Figure 8).  
10. Click **Sign In** (See Figure 8).

![Figure 8 - Sign In](image)
11. You will be directed to the *Duo Authentication* window to verify your identity. Follow the appropriate steps to provide verification.

**Note:** To access instructions for Duo setup and verification, please visit the [UITS Documentation Center](#).

![Duo Verification](image9.png)

**Figure 9 - Duo Verification**

12. The *GlobalProtect* window will appear. You have successfully connected to the KSU VPN.

![Connected](image10.png)

**Figure 10 - Connected**
11. The GlobalProtect app will appear in your list of apps.

![GlobalProtect App](image1)

**Figure 11 - GlobalProtect App**

**Accessing Campus Services**

Rather than connecting to your office computer, you may wish to use your browser to access commonly used KSU applications and services that can only be accessed while on the KSU network. The KSU VPN serves as an entry point. The following instructions describe how to access the *Campus Intranet* page.

To access the KSU Campus Intranet site, use the following steps:

**Note:** The Remote Desktop Connection is not needed to access the campus intranet as long as you are connected to the KSU VPN.

1. After connecting to the KSU VPN, open your **preferred browser**.
2. Navigate to https://campus.kennesaw.edu/.
3. The *Campus Intranet* website will open to allow you to navigate to any listed service.

![Campus Intranet](image2)

**Figure 12 - Campus Intranet**
Disconnecting from the VPN Connection

1. To disconnect from the network, tap the **GlobalProtect App**.

![Figure 13 - GlobalProtect App](image)

2. The **GlobalProtect Agent** window will appear. Tap the **icon** to disconnect.

![Figure 14 - Tap to Disconnect](image)
6. You are now disconnected from the KSU VPN.

![Disconnected from KSU VPN](image)

**Figure 15 - Disconnected from KSU VPN**