

VPN Client Installation for Mac Computers

The following describes how install the *GlobalProtect Agent* on a Mac to connect to the KSU network from off-campus using a VPN connection.

Note: This guide was written using *Google Chrome* version 64.0.3282.119.

Installing the GlobalProtect Agent on Your Mac Computer

1. In your preferred browser, navigate to <https://vpn.kennesaw.edu/>.
2. The *Kennesaw State University VPN* window appears. Enter your **NetID** and **password** (See Figure 1).
3. Click **Log in** (See Figure 1).

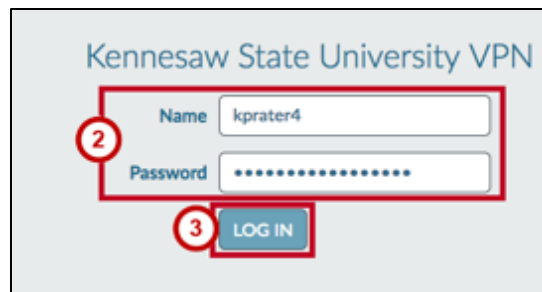


Figure 1 - Enter NetID and Password

4. Click **Download Mac 32/64 bit GlobalProtect Agent**.



Figure 2 - Click the Download Link

5. Your browser will begin to download the file. When complete, double-click the **downloaded file** (e.g., *GlobalProtect.pkg*) to run the *GlobalProtect* installation.



Figure 3 - File Download & Installation Initiation

6. The *GlobalProtect Installer* window opens to guide you through the installation process. Click **Continue**.

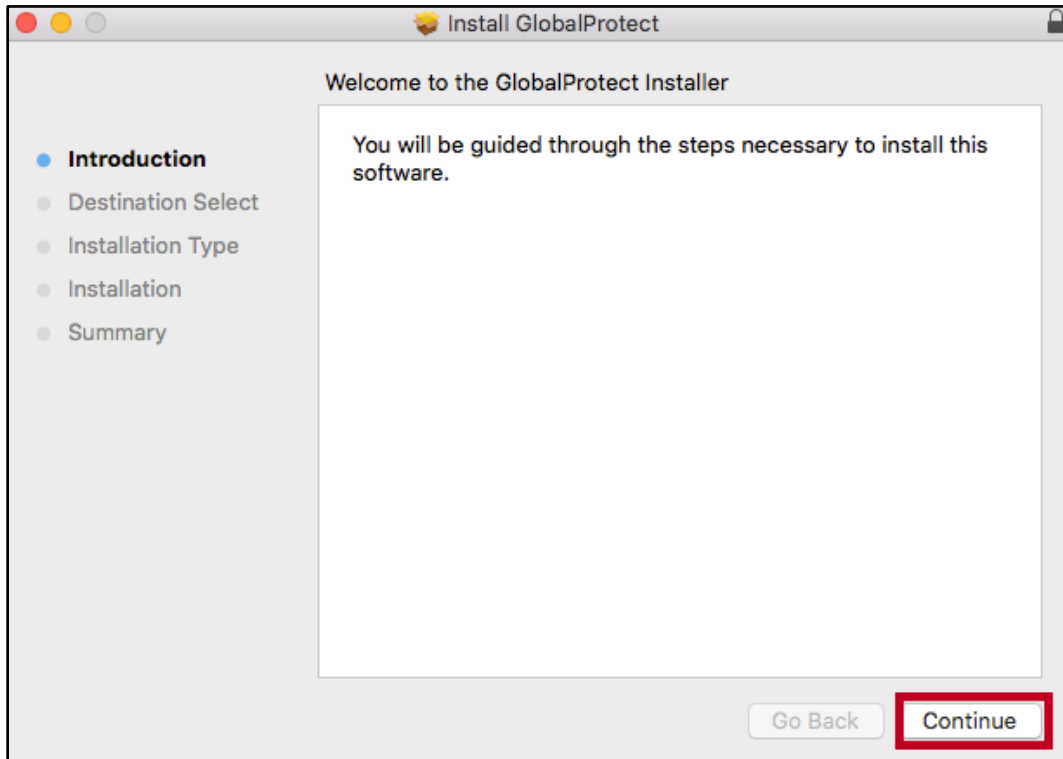


Figure 4 - GlobalProtect Installer

7. The *GlobalProtect Installer* will populate a destination location for the installation. Click **Continue**.

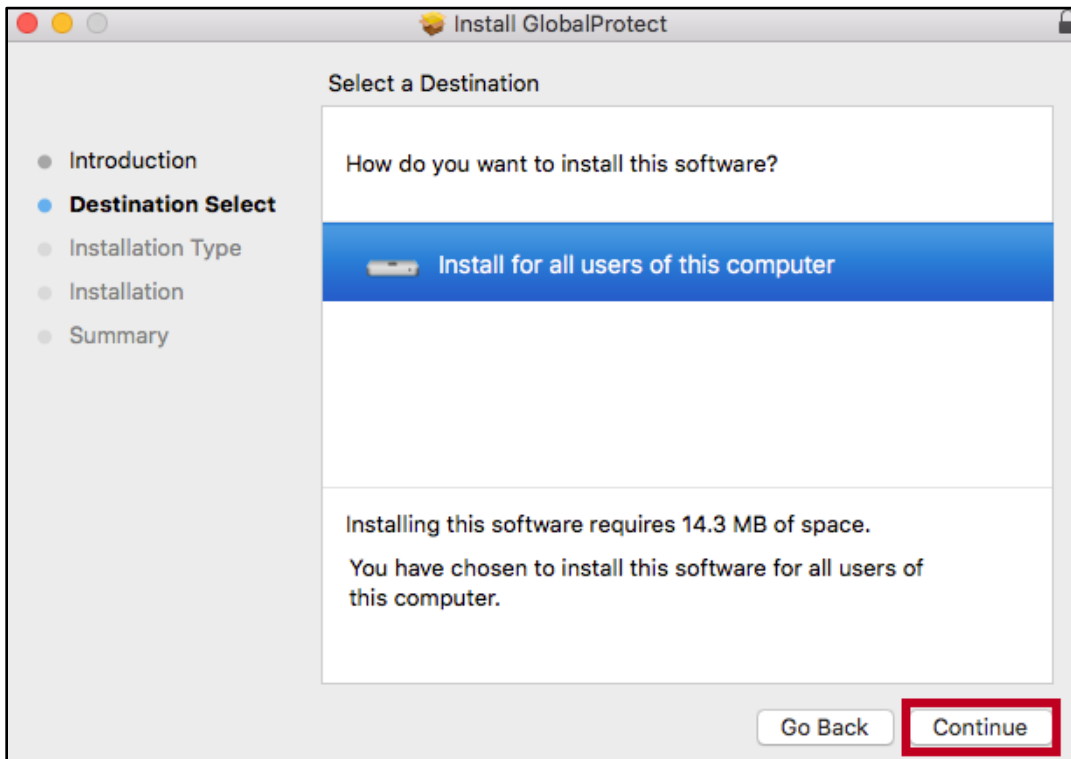


Figure 5 - Click Continue

8. The *GlobalProtect Installation Type* will default to *Install*. Click **Continue**.

Note: The *GlobalProtect Installer* can be used to uninstall the agent if needed.

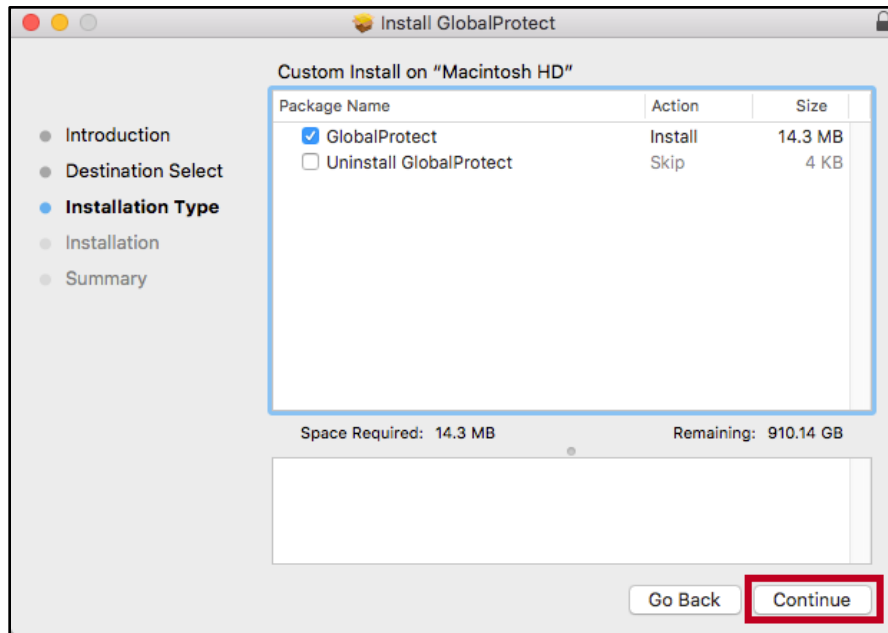


Figure 6 - Installation Type

9. Click **Install**.

Note: The Installer defaults to *Standard Install* on Macintosh HD, but you may change the location by clicking *Change Install Location...*

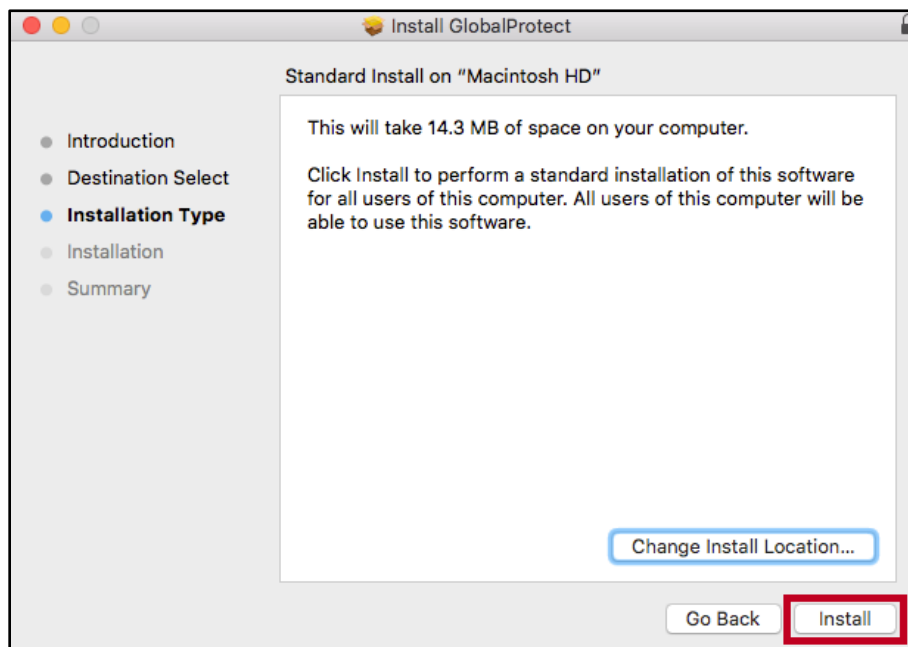


Figure 7 – Install Location

10. The Installer will request confirmation by requiring the following:

- a. Enter your **NetID password** (See Figure 8).
- b. Click **Install Software** (See Figure 8).

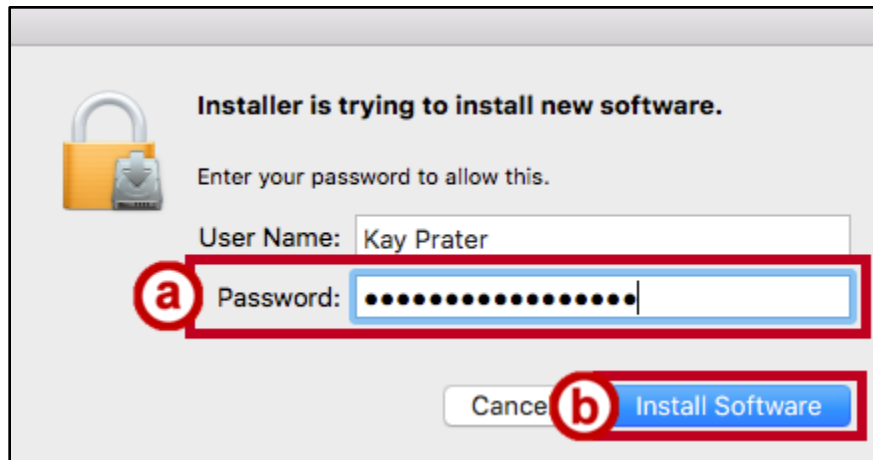


Figure 8 - Install Software

11. The *Installer* window will notify you when the installation process is complete. If on *OS Sierra* or lower, click **Close** and skip to step 16.

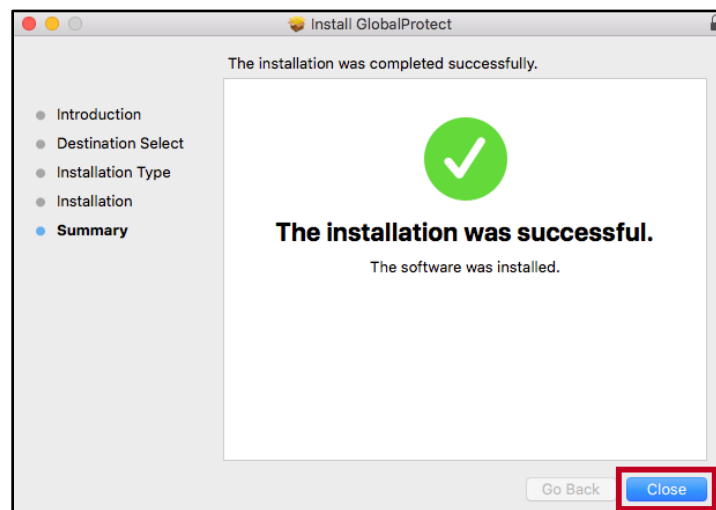


Figure 9 - Click Close

12. If on *OS High Sierra*, you may receive a *System Extension Blocked* security warning prompting you to open security preferences to allow Palo Alto Networks software.

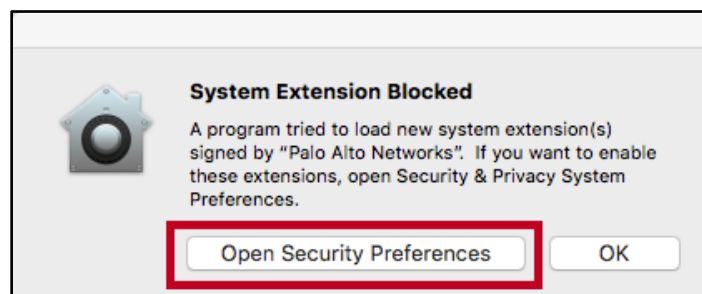


Figure 10 - Open Security Preferences

13. The *Security & Privacy* window opens. In the *Allow Apps downloaded from:* section, click **Allow**.

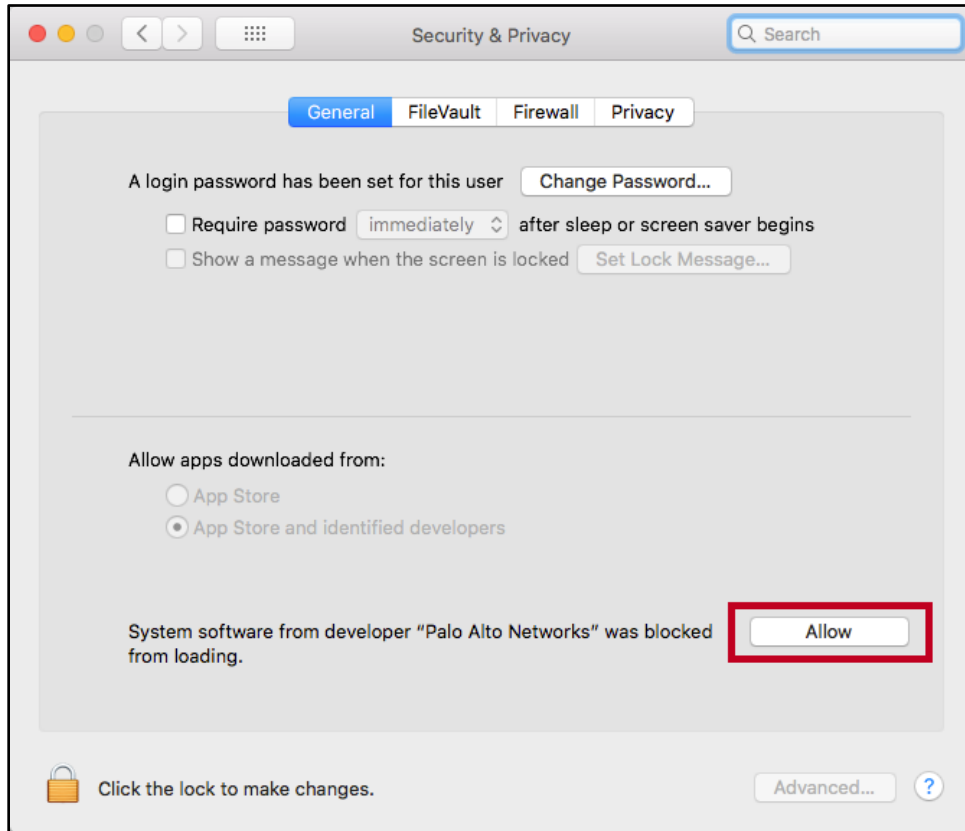


Figure 11 - Click Allow

14. Close the *Security & Privacy* window to return to the *Installer* window by clicking the **exit** button.

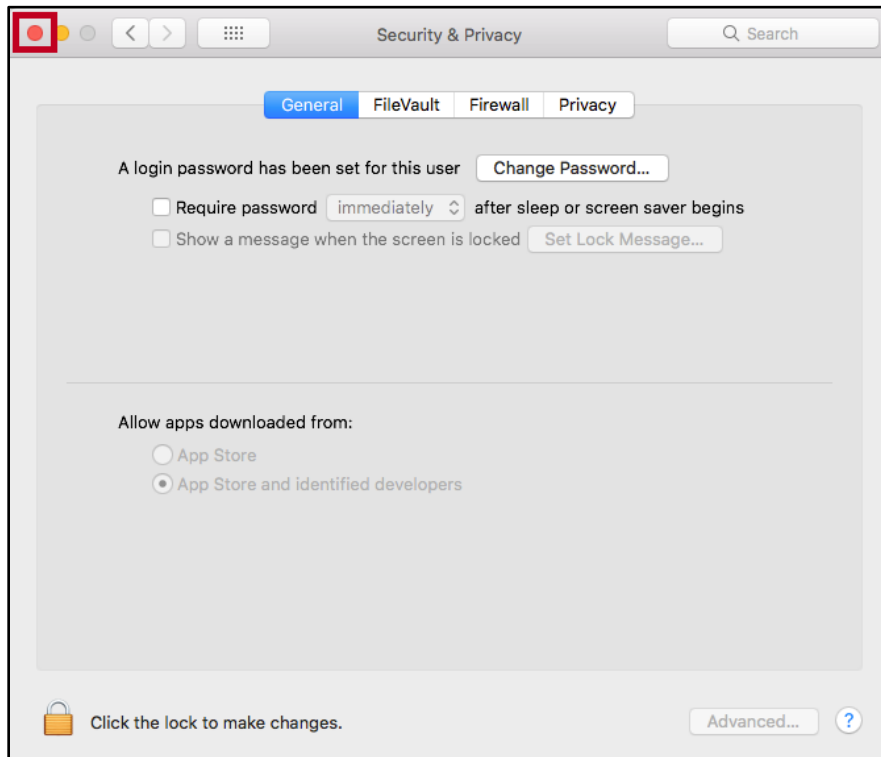


Figure 12 - Click the Exit Button

15. You will be brought back to the *Installer* window. Click **Close**.

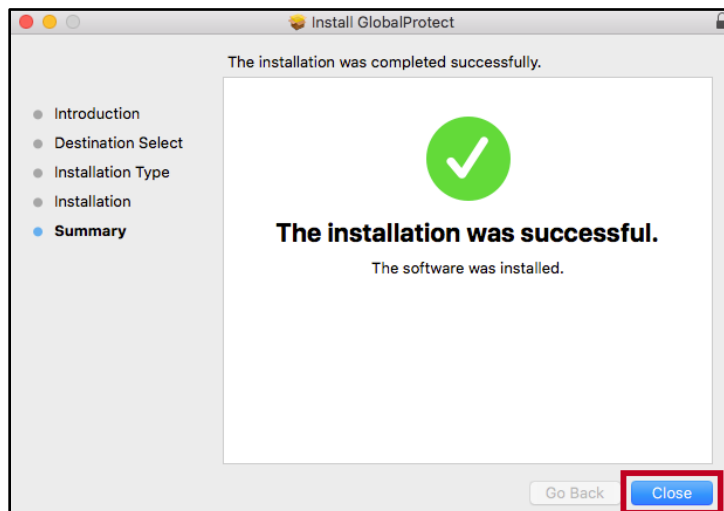


Figure 13 - Click Close

16. A dialog box prompts you to keep the file in downloads or *Move to Trash*. Click **Keep**.

Note: Keeping the installer package file will allow you to uninstall the agent if needed.

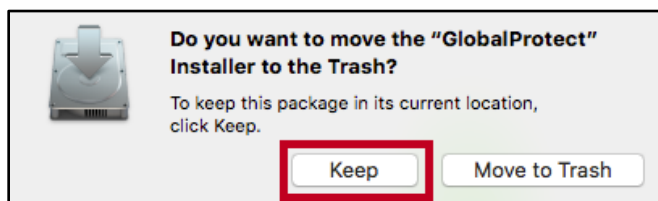


Figure 14 - Keep Install Package

17. The *GlobalProtect client panel* appears. Enter the following:

- a. In the *Portal* field, enter **vpn.kennesaw.edu** (See Figure 15).
- b. Click **Connect** (See Figure 15).

Note: The *Status* field will indicate *Not Connected* prior to clicking **Connect**.

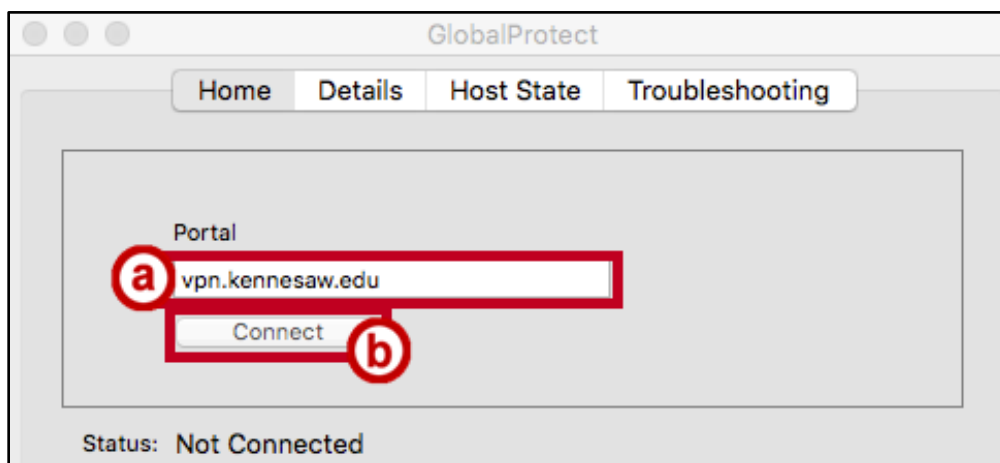


Figure 15 - GlobalProtect Client Panel

- The *Portal* field will populate with the VPN address entered previously. Enter your login credentials (e.g., **NetID** and **password**) (See Figure 16).
- Click **Connect** (See Figure 16).

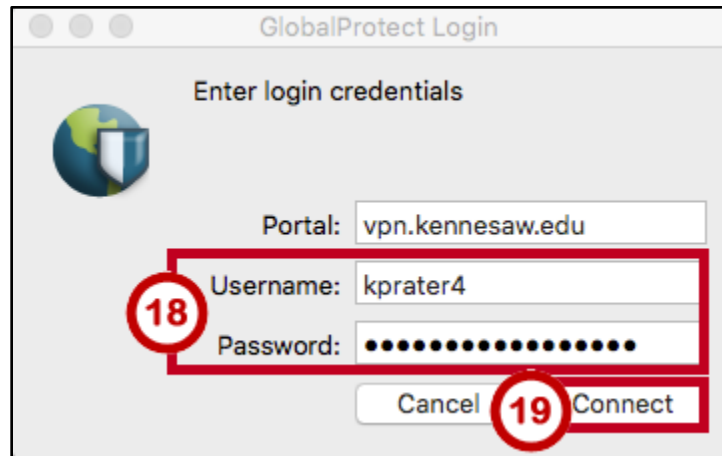


Figure 16 - Enter Login Credentials

- When successfully connected, the *Status* indicator will change to **Connected**. You are now connected to the KSU campus network through the GlobalProtect VPN client.

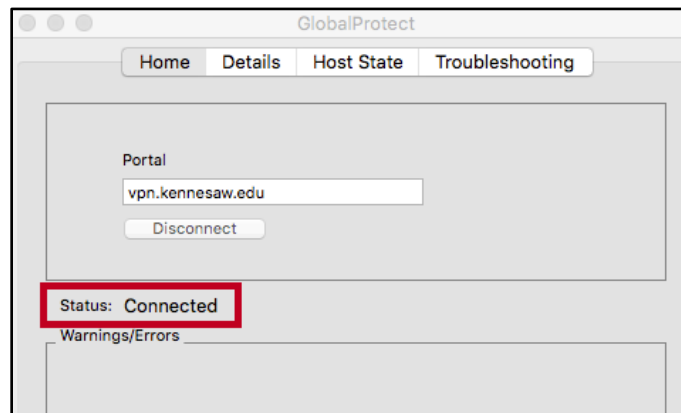


Figure 17 - Connected

- You may now access the *GlobalProtect* panel by clicking the GlobalProtect icon on the menu bar.

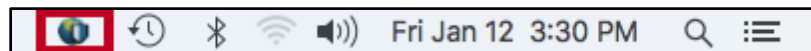


Figure 18 – Global Protect Icon on the Menu Bar



Figure 19 – Extended View of the Menu Bar